



IELTS Enquiry on Results Form

Part A

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a refund if your result is changed to a higher band score. An administrative fee of CAD 25 will be deducted
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

| | | |
|------------|---|---|
| Test date: | / | / |
|------------|---|---|

| | | | |
|---|---------------------|-------------------|-----------------------|
| Centre name: | | Centre number: | |
| Candidate name: | | Candidate number: | |
| Candidate's address: | | | |
| Please circle the test/s to be re-marked: | Listening | Reading | Writing Speaking |
| Candidate signature: | Date: / / | | |

IELTS Enquiry on Results Form

Part B

To be completed by the local IELTS Administrator

Name (IELTS Administrator): .

Signature (IELTS Administrator):

Date: / /

Payment receipt number:.

Test Session ID: .

IELTS, IELTS for UKVI, Computer Delivered IELTS or Life Skills: .

Complete the remaining sections for IELTS, IELTS for UKVI or Computer Delivered IELTS only:

Module: . Academic / General Training

Test version number* Writing: .

Test version number* Listening: .

Test version number* Reading: .

Test version numbers from IWAS: go to > **Test Session > Manage Test Sessions > (Select Session / Search)*

Were contingency test papers used for this session? . Y / N

Was this an SFX session? . Y / N

Is this application delayed because the result was withheld for investigation? . Y / N

Part A only to be provided to the candidate

Parts A and B to be provided to the respective Partner for processing of the EOR application